

A partner for lifelong health

BOARD OF TRUSTEES MEETING MINUTES MAY 29, 2024

Members and Advisors Present: Pat Miller (Chair), Dr. Shari Quick (Vice-Chair), Tom Sloan (Secretary), Bob Moody, Dr. Tamara Cash, Dr. Beth Roselyn, Pat Brown, Dr. Scott Thellman and Dr. Stephanie Schmidt

Staff Members Present: Russ Johnson, Sheryle D'Amico, Jan Wiebe, Rob Chestnut, Jared Abel, Rebecca Smith, Michael Williams, Dr. Kirk Sloan, Danae Johnson and Autumn Bell

Excused: Beth Llewellyn, Kristin Salmans and Dr. Lee Reussner

Call to Order

The meeting was called to order at 8:32 a.m.

Approval of Consent Agenda

The consent agenda (see below) for the May 29, 2024 meeting was presented for review with approval requested:

- Board of Trustees Meeting Minutes, Apr. 24, 2024
- Finance Committee Meeting Minutes, May 24, 2024
- Medical Executive Committee Recommendations

MOTION to approve the consent agenda. Made by Tom Sloan, Seconded by Bob Moody. Motion carried.

Chairperson of the Board Report

Pat Miller recognized Jared Abel, SVP Operations and Clinic Enterprise, and his contributions to the hospital. This meeting will be Mr. Abel's last at LMH.

In addition, Ms. Miller welcomed Rob Chestnut, SVP and CFO to LMH's Senior Leadership Team.

Ms. Miller also remarked on several important projects, long in the planning stage, are on the cusp of implementation:

- Construction of the Cancer Center expiation will begin in mid-June, with numerous moves of existing services currently taking place to ensure the safety of staff and the continued accessibility of important services for patients.
- The PET scanner is currently being installed, with a ribbon cutting scheduled in mid-July and the first patients being served later that month. The LMH PET scanner will be the first permanent installation of this technology in the region outside of the KC metro area.

Ms. Miller reported that this summer the Board of Trustees will have several opportunities to advance their skills and knowledge base in order to perform their fiduciary responsibilities for the organization better:

- In mid-June, several of the Trustees will travel to a Vizient Trustee Summit in Nashville. This training offers a national perspective for Trustees on the important issues for hospitals and healthcare, as well as guidance and coaching on improving our governance skills.
- The Board is participating in two self-assessment surveys to identify both strengths and weaknesses, and then to identify appropriate areas for improvement in order to serve better as Trustees for LMH.



• In late June, the Board, senior leadership and the Clinical Operating Board for employed providers will take part in a two-day meeting to take a step back from daily operations in order to focus on long term challenges and opportunities. The Advance will address topics such as Trustee governance, continued development of the COB, an opportunity to learn about and discuss technical advances in health care, and health care equity.

Chief of Staff Report

Dr. Stephanie Schmidt announced that General Medical Staff will meet on June 4th at 5:30 at LMH Health.

CEO Report and Executive Team Report

- **CEO Report** Russ Johnson, President and CEO, reported on:
 - Leadership team update: Mr. Johnson welcomed Rob Chestnut, SVP and CFO to the Senior Leadership team. He also shared a recruitment update on the SVP Operations & Physician Enterprise role. Screening interviews are currently underway with the plan to bring candidates on site for interviews in mid-June.
 - FEMA funding: LMH was awarded just over \$9 million in funds to offset expenses for testing, infection control, medical supplies, community outreach, and contract labor. These funds will be very helpful as LMH recovers and strengthens the organizations financial sustainability in what has become an increasingly challenging environment. The majority of the funds will be put into savings to ensure long term stability. Some funds will go toward investing in patient-centered technologies and facilities like our Cancer Center, the addition of PET scanning and further development of Cardiology services. LMH will also take the opportunity to recognize all team members for their contributions. Details on this will be shared in early June.
- **CFO Comments** Rob Chestnut remarked on his first week as CFO. So far he has been very impressed with the Director group that reports to the CFO. His focus moving forward will be supporting his team and prioritizing the projects that they currently have underway.

Destination Health Update

Mr. Johnson and Rebecca Smith, VP Strategy & Communications provided an update to the Board about the progress in each of the areas on LMH Health's strategic plan, Destination Health 2.0:

- **Patient-centered clinical care:** Tactics in the DH 2.0 framework that support advancing patient-centered clinical care include:
 - Notable: This technology allows patients to schedule and register for appointments in a convenient way, freeing up frontline staff to provide more direct patient care. Notable has been rolled out to all clinics and the imaging department and feedback has been positive from both patients and staff. Next up is a pilot phase allowing patients at Free State Family Medicine to pay their co-pay using the system.
 - Simplified nursing documentation: Reducing the required documentation for nurses allows staff to focus more on patients.
 - O Clinical Digital Assistant: Oracle is making CDA technology available in June for use in primary care clinics to help reduce the documentation burden.
- **Workforce excellence:** The organization is working to build a culture where employees thrive. Mr. Johnson shared that this is work that must be intentional. The Culture and Engagement Steering Committee and PACE teams meet regularly and are working to develop a strategy to support a stronger workplace culture.
- Provider engagement: The focus of this imperative ensures that physicians, advanced practice providers
 and administration work together to improve patient care, allocate resources and improve equity, access,
 efficiency and safety. Creating more opportunities for engagement and listening is one way this is already



- being implemented. Mr. Johnson and Dr. Sloan are holding physician and provider roundtables that discuss topics that the medical staff has indicated interested in.
- **Health equity:** An important part of the fabric of DH 2.0, health equity concepts and initiatives are woven throughout the plan. This work focuses efforts to avoid inequalities and inequities that lead to disparities in healthcare. The Summer Leadership Academy is one bright example of this work. This year's class begins on Monday, June 3, with eight students participating.
- **Sustainability:** The final imperative of DH 2.0 is sustainability, which ensures LMH's role as an independent, charitable community hospital that provides care for all. That is just as much about growth and opportunity as it is about efficiency and cost management. The work in this arena includes strategic investments such as PET imaging, the Cancer Center renovation and expansion and a cardiology service line strategy.

Open Discussion

Dr. Scott Thellman inquired about the next phase of the physician and employee engagement surveys administered through Press Ganey. The next round of surveys will be administered this fall.

Adjournment

The meeting was adjourned at 9:33 a.m.

Respectfully submitted,

Tom Sloan, Secretary

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